

## OAKWOOD KIDS FAQs

### **When will Children's Ministry open?**

Oakwood Kids will be available for birth-4 years old beginning Sunday, September 20 at 10:00am.

### **When will you open Elementary environments?**

At this time, we are open for birth-4 years only. We encourage you to bring a tablet or phone with headphones so your K-5th grader can enjoy Oakwood Kids Online during the service.

### **Do I need to register before bringing my child to Children's Ministry?**

YES! We ask all families to register their children to ensure our environments are as safe as possible. We are limiting our classroom sizes at this time, and your registration will ensure you have a spot for your preschooler when you arrive on Sunday. You can register you and your child at [oakwoodbc.org/regather](https://oakwoodbc.org/regather).

### **What should I do if my child isn't feeling well?**

Engage in Oakwood Online! If you or your child has any of the following symptoms, we ask that you enjoy service at home: cough, shortness of breath, chills, sore throat, loss of taste or smell, muscle pain, fever, runny nose, nausea or vomiting, fatigue, headache, and poor appetite.

### **Can I bring a diaper bag for my infant/preschooler?**

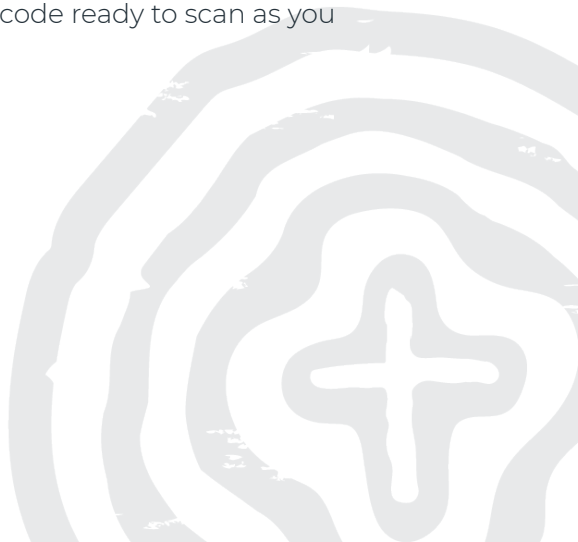
Yes. You may bring diaper bags, pre-made bottles, sippy cups, and pacifiers on a clip. If you feel more comfortable leaving these personal items at home, we are well-stocked with diapers, wipes, and training pants.

### **Will you feed my child a snack?**

Of course! We will serve individually prepared snacks of Cheerios or Goldfish. If your child has allergies, you may send an individual portion of a snack of your choice in a storage bag.

### **My preschooler is registered! Where do I go on Sunday?**

The main entrance to the Worship Center will open at 9:45am. When you arrive, please park in the main parking lot, and follow the direction of our guest services team. To ensure check-in goes smoothly, please follow the directions in your registration confirmation email and have the Church Center App open on your mobile device with your barcode ready to scan as you enter.



## **What steps are you taking to keep my child safe?**

We're glad you asked! We are taking many steps to keep all of our kids and volunteers safe:

- o Temperature checks for all staff, volunteers, and families entering our Children's areas
- o Masks will be worn by all staff and volunteers the entire time
- o Touchless check-in and check-out for our kids and parents
- o Social-distancing and limited traffic in our hallways
- o One parent/guardian with preschooler will be escorted to the class door by a greeter. Parents/guardians will not be allowed in the classroom at this time. Masks must be worn by parents entering hallways
- o Reduced capacity in all of our Children's environments and smaller volunteer-to-child ratios
- o Small toys and books have been removed from our Nursery and Preschool environments
- o Adherence to the CDC guidance for cleaning and disinfection of environments

## **Does everyone in my family need to get his or her temperature checked?**

Anyone who enters our Children's areas will need to have a temperature check. We will ask anyone with a temperature of 100.4 or higher to engage in Oakwood Online that weekend.

## **Does my child need to wear a mask?**

We are leaving it up to you to decide what you're comfortable with.

## **Will the staff wear a mask?**

Yes, absolutely!

## **Have more questions?**

Feel free to send an email to [AshleighGivens@oakwoodbc.org](mailto:AshleighGivens@oakwoodbc.org). We'd love to answer them!

